Medical Evidence Tracker

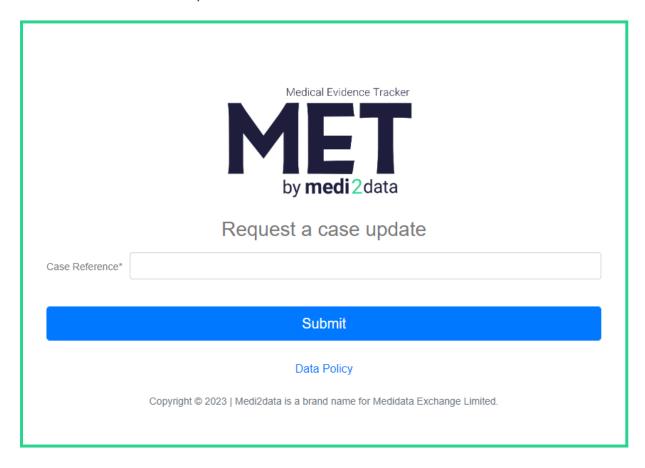


## MET User Guide for Third Parties

## **Medical Evidence Tracker (MET)**

MET is a bespoke platform that provides third parties such as Brokers, Patients and others access to real-time case notes and updates.

You can access the MET portal at met.medi2data.com

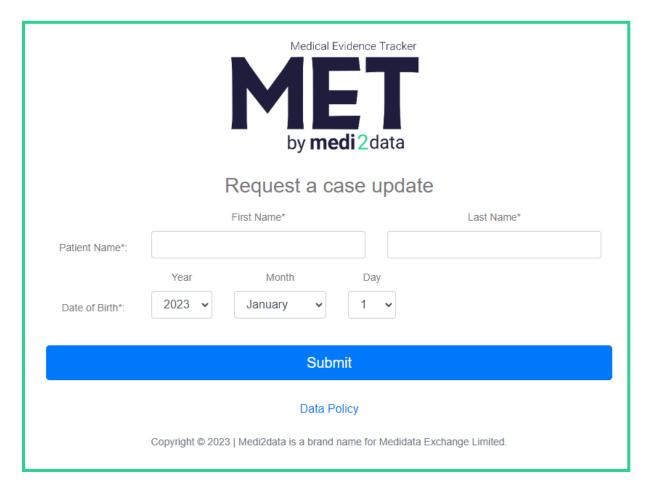


To request a case update, you will need:

- Case Reference
- Patient Name:
  - o First Name
  - Last Name
- Date of Birth

All data needs to be an exact match to the case details stored within the MET database.

Please note that the case reference is case sensitive.



If there is a case on the Medi2data system matching the details entered, you will be shown the current case status and all the associated case notes.



Sarah Giles 21-9-1962

Case reference: AB0000123 Case created: 5 October 2023

## Notes

The current status of this medical report/record is: Clinician Review. Click here for the status guide.

The Surgery has started processing the report.

Note at 1 February 2024 for reason: Call: First chasing call made to Surgery. Surgery will complete report next week.:

Note at 1 February 2024 for reason: Email: First chasing email sent to Surgery to chase completion of report.:

## **New Search**

Where there are multiple matching cases (as may happen if there was a further information request) you may only see the latest case notes or will see a message to contact the Medi2data team for an update.

If you see the following message, it means that a matching case could not be found. Please check that you have the correct details and the right capitalisation on the case reference.

