

Medical Evidence Tracker

**MET**  
by **medi2**data

# MET User Guide for Third Parties

## Medical Evidence Tracker (MET)

MET is a bespoke platform that provides third parties such as Brokers, Patients and others access to real-time case notes and updates.

You can access the MET portal at [met.medi2data.com](https://met.medi2data.com)

Medical Evidence Tracker

# MET

by **medi2**data

Request a case update

Case Reference\*

[Submit](#)

[Data Policy](#)

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To request a case update, you will need:

- Case Reference
- Patient Name:
  - First Name
  - Last Name
- Date of Birth

All data needs to be an exact match to the case details stored within the MET database.

**Please note that the case reference is case sensitive.**

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## Request a case update

Patient Name\*:

First Name\*

Last Name\*

Date of Birth\*:

Year  ↓

Month  ↓

Day  ↓

[Data Policy](#)

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If there is a case on the Medi2data system matching the details entered, you will be shown the current case status and all the associated case notes.

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Sarah Giles 21-9-1962  
Case reference: AB0000123  
Case created: 5 October 2023

**Notes**

The current status of this medical report/record is: Clinician Review. [Click here](#) for the status guide.

The Surgery has started processing the report.

Note at 1 February 2024 for reason: Call: First chasing call made to Surgery. Surgery will complete report next week.:

Note at 1 February 2024 for reason: Email: First chasing email sent to Surgery to chase completion of report.:

**New Search**

Where there are multiple matching cases (as may happen if there was a further information request) you may only see the latest case notes or will see a message to contact the Medi2data team for an update.

If you see the following message, it means that a matching case could not be found. Please check that you have the correct details and the right capitalisation on the case reference.

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## Request a case update

Case Reference\*

We are unable to locate a matching case. Please check you have entered the correct details.

[Submit](#)

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